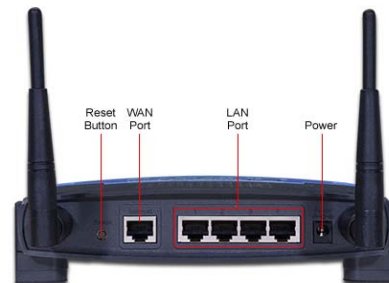


This training aid will provide you with the steps to perform the Wireless Network Setup service, including setting up a wireless router, and connect some of the most common electronic devices to the network.

### To Set Up a Wireless Router

- Turn off the computer and unplug the modem from power
- Disconnect the Ethernet cable from the computer and plug it into the Internet or WAN port on the router (this may vary by manufacturer)
- As needed run an Ethernet cable from one of the available LAN or 10/100 ports to the computer
  - For example, when customer has a desktop computer without a wireless card being used as primary internet device
- Plug the modem into power Turn on the modem
- Plug in the router and turn it on
- Turn on the computer
- Refer to the router manufacturer's instructions for final steps to configure the router and setup the secured wireless network (i.e. insert CD, visit manufacturer website)



Although a wireless router's main purpose is to connect devices wirelessly, most routers allow you to connect up to 4 Ethernet cables for a wired connection. This feature is especially useful for computers that do not support wireless connectivity.

### To Connect a Hopper or Hopper with Sling to a Wireless Network


- Select **Menu>Settings>Network Setup>Broadband**
- Press the Red Color Key on the remote
- Select **Wireless>Wireless Setup>Wizard**
- Select the wireless network SSID and then select **Done**
- The system will begin testing the wireless network. When the system finishes this test, select **Home>Close>Save**

### To Connect a Windows Computer to a Wireless Network

To Connect a Windows Computer to a Wireless Network

- Open **Network Connections**
- Select the network name (SSID)
- Have the customer enter their network password

### To Connect a Mac Computer to a Wireless Network

- Click the Wireless Icon  in the Menu bar at the top of the screen
- Select the network name (SSID)

# Wireless Network Setup

- Have the customer enter their network password

## To Connect a PlayStation 3 to a Wireless Network

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- Select **Settings>Connection Settings>Custom>Wireless>Enter Manually**
- Select the network name (SSID)
- Select **WPA-PSK/WPA2-PSK**
- Have the customer enter their network password
- Press the Start button on the controller

## To Connect a Nintendo Wii to a Wireless Network

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- Select **Wii Settings>Internet>Connection Settings>Wireless Connection>Search for an Access Point**
- Select the network name (SSID)
- Have the customer enter their network password
- Press **Save**

## To Connect an Xbox 360 to a Wireless Network

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- Enter the Main Menu
- Select **My Xbox>Network Settings>DNS Settings**
- Select the network name (SSID)
- Have the customer enter their network password

## To Connect an iPad/iPhone to a Wireless Network

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- Select **Settings** and then **Wi-Fi**
- Select the network name (SSID)
- Have the customer enter their network password

The connection steps for other devices like wireless printers and Android phones/tablets vary by manufacturer and software version, refer to the devices manufacturer's instructions for these steps.